About this Newsletter

Our goal will be to once again publish "The Pulse" quarterly for both campuses. Along with other content, each issue will include a list of volunteers who achieved milestones with their hours and years of service for the previous quarter. Your efforts are both newsworthy and to be celebrated!

Future issues will be e-mailed to those of you with e-mail addresses. We will also have copies available at sign-in locations for those of you without e-mail addresses.



Happy Valentine's Day!

Volunteer of the Year Voting!

New for the West Campus volunteers -

In the past our Advisory Committee voted for our Volunteer of the Year from a list of those individuals who were selected as the Volunteer of the Month. Even though that selection process *went away* in 2014, the Advisory Committee decided that the West Campus would follow the same process as the East Campus. Therefore, we are opening this up to all volunteers. Please pick up a nomination form available at sign in locations.



- Save the Date -

Our Annual Volunteer Recognition Luncheon will be held

April 9, 2015 at the Prescott Resort

Invitations will be mailed in early March

Communication Books in your Department

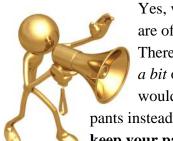
We are a large department and effective communication with everyone is one of our biggest challenges!

Communication books are available in all volunteer areas of service. This is an efficient way for us to communicate with you in a timely manner as well as with each other. Please make it part of your routine to take a moment when you begin your shift to review it for new information that may have been posted.

Please contact our staff if you need a new book.

Breaking News about Uniforms

We have heard you and here's our response:



Yes, white pants get dirty and are often difficult to find.

Therefore, we are softening just *a bit* on this requirement. If you would prefer to wear light tan

pants instead, that is acceptable. **Please** keep your pants as light colored as

possible which will ensure a sharp, well-defined look among our team.

The heart of a volunteer is not measured in size, but by the depth of the commitment to make a difference in the lives of others.

Suggestion Boxes

We have these posted at both sign in locations on the West Campus and in the Volunteer Office on the East Campus. We appreciate your suggestions and respect your decision to remain anonymous if you wish. If you want us to reply though, we need you to include your name with your suggestion. We check these regularly and address what we can, but sometimes feel bad when we've taken action and you may not see or know the result.

If you've had a burning question that you feel wasn't answered, don't hesitate to stop by the office to check with us.

Yarn Still Needed

One of our off-campus stitchery groups who knits for our babies is still accepting donations of yarn for their projects. Please feel free to drop off any *baby appropriate* yarn in the volunteer offices on either campus. If you have other colors, they'll accept those as well for other projects.

Volunteer Openings

Just to keep you informed ... we have other areas of need as well, but here's a partial list for your consideration:

Both Campuses:

Courtesy Cart Drivers

Musicians

West Campus:

Information Desk, evenings & weekends
Gift Shop

East Campus:

Gift Shop Stock Room Assistant

Birthing Center lobby

Escorts

Know someone who may be interested in the above opportunities or in other areas? Don't forget that you will receive a gift certificate for new volunteer referrals!



Linda Richards, our most recent volunteer who received a gift certificate for referring a new volunteer

WHAT A DEAL!!!

10 % DISCOUNT on any one, non-sale item at the YRMC campus gift shops.

Coupon limited to one item per day per customer. Cannot be combined with any other offer. Coupon cannot be used for candy, flowers, magazines, books, snacks or sale items.



AWARDS LIST October, November, December 2014

100 Hour Patch

Amanda Bertsch Andrew Deppen Jerry Egenberger Barbara Fangman Larry Gibson Sandy Hanratty Max MacGuinness Brian McNeil Adrianne Morrison Don Packard Vicki Petosa Charmaine Santema **Toby Schultz** Lukas Stogsdill Joy Stoltzman **Dolores Tomlinson** Joyce Webber

200 Hour Pin

Sue Baty
Jim Collinge
Micki Freshour
Mary Hacker
Donald Hornby
Gretchen Mummert
Judi Rochford
Jarie Roe
James Stoner
Janet Taylor
Jacquie Tobin

350 Hour Bar

Bill Baker
Grace Barber
Connie Fielder
Michael Fogel
Barbara Heeringa
Emerson Hoopes
Clara Jarmow
Lyle Jones
Candice Klatt
Sandra Kukol
Jan Luke

Erma Narwold Judy Ritti Nadyne Sechez Bill Sweeney Judy Tuggle Patricia Vullo

500 Hour Bar

Pat Brunett Karyl Colozze Josephine Danner Marcia DeVries Pamela Easley Jutta Fornaro James Francis Fred Garzone **Cindy Harrison** Michael Hayden Barbara Jezior Josh LaRue Bonnie Marshall Robert Marshall Augie Martone **Shirley Reeves** Martha Sanchez Jacque Stewart Merilynn Snyder Jerry Wardlow

850 Hour Bar

Fred Cabebe
Ron Everist
Richard Looney
Harold Harner
Judith Hopkins
Ellen Klein
Earlene Landesman
Mary Manzer
Wanda Schlange
Fran Snively
Joyce Whitman

1000 Hour Bar

Carole Diegan Carolyn Ehrich Trudy Fischer John Peters Gail Reeves Phil Weliky Sandy Woods Dottie Zobitz

1500 Hour Bar

Sandie Heiden Charles Matthews Frank Postuma Susan Weddle



Very fun seeing volunteers in their festive holiday attire!



Volunteers, Cindy Harrison and Linda Pallito assisting with the children's party





AWARDS LIST

October, November, December 2014

2000 Hour Bar
Judy Besser
Linda Davidson
Mariann Ohlson
Sandy Rose

2500 Hour Bar

Mary Dunn Gunnar Ohlson

3000 Hour Bar

Richard Bozeat Nelson Stickle Ray Thompson Bill Thoms Maggie Weaver

3500 Hour Bar

Barbara Huwe Kathy McCormick Joan Meyers

4500 Hour Bar

Michaella Groman-Hansel Marcella Raney 5000 Hour Bar Vlasta Phillips

7500 Hour Bar

Dorothy Kalabus

5 Year Pin

Delores Abalos
JoAnn Burkholder
Eben Fetters
Judith Hopkins
Anna Jensen
Bruce Lamb
John Maldonado
Gail Reeves
Barbara Ward

10 Year Pin

Judy Besser
Dean Briggs
Liz Briggs
Mary Jane Cisneros
Lola Ommen
Bob Palmer
Buz (Richard) Williams

20 Year Pin

Barbara Hart

25 Year Pin

Wava Stoll

Congratulations and Thank You!

Ann Yurkiewicz

Special Notes of Gratitude



- To everyone who helped make the Gift Shop's Christmas 2014 season a success! Whether you volunteered in the Gift Shop or were a shopper, we appreciate your support!
- To all the volunteers who assisted with the Family Resource Department's Christmas party. You did an awesome job and helped make the event a success!
- To all of our volunteer actors who assisted with various video productions the past few months.
 Your efforts are now being seen in our Mission Vision and Values tab on our Intranet

I.V. Therapy Department Move and Its New Name - The Infusion Center

To better serve our patients, the I.V. Therapy Department is planning to move from YRMC West to YRMC East in February, 2015. I.V. Therapy is planning to occupy Pod C in the Family Birthing Center which is not being used. Our ability to provide our patients with the finest infusion therapy care will be enhanced significantly with this move. To better reflect the expanded capability, we are also planning to change the name of the I.V. Therapy Department to The Infusion Center. The name change will take place at the same time as the move. Infusion Center patients will have their own private entrance and won't use the entrance to the Family Birthing Center.

Volunteer Services Department Phone Numbers

West Campus - Prescott (928) 771-5678

East Campus - Prescott Valley (928) 442-8678