

The Pulse



Volunteer Services Newsletter

October 2020

Kim Haugen awarded the Prescott Valley Chamber of Commerce Norm Pariseau Volunteer of the Year



Kim is pictured with Frank Almendarez, East Campus Chief Administrative Officer and Chris Graff, Prescott Valley Chamber Board Chair

The Chamber chooses one recipient each year for their Norm Pariseau Volunteer of the Year Award. Pariseau was a longtime member of the Prescott Valley Early Bird Lions and was Board Chairman of the Prescott Valley Chamber. Each year, the winner chosen exemplifies Pariseau's commitment to the community and generosity of spirit. Victoria Spears, East Volunteer Services Manager, submitted the nomination in recognition of Kim's outstanding volunteer service. She stated that Kim exemplifies the spirit of cooperation and is respected by volunteers and staff. Kim began her volunteer career in the PAWS program with her dog, Dirk. When Dirk retired from visiting, Kim continued to assist with PAWS evaluations and events. She also volunteers in the Family Birthing Center, escorting and mail delivery. Kim was quite surprised and humbled to receive the award and stated how nice it is to give back and feel like you are making a difference in someone's life. Congratulations Kim on this well-deserved honor!

COVID EXPERIENCES



Monica and Kim, donning their holiday apparel for Labor Day PLUS serving as arrow pointers!



Barbara shared that while she was working, she had to wear polo shirts as part of her company's dress code. She said that she was so tired of wearing them that she swore she'd never wear them again after she retired. Well, fast forward to volunteering and as you can see, she's wearing a polo shirt again. We appreciate her willingness to forego her "never again" when she joined us!

One of the favorite parts of our jobs is hearing the stories about what happens when you serve. There are some heartwarming stories captured pre-COVID and more during COVID and no matter when they happened, they are too good *not* to share.



**Louise,
BCC Volunteer**

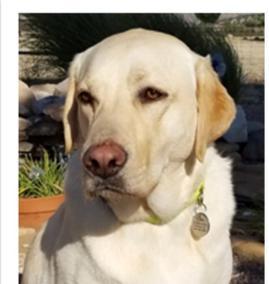
When she returned to volunteering after a COVID break, she commented, "I'm so incredibly blessed to be working with such great volunteers and so thankful for what volunteering has given me."



**From Lana,
a PAWS volunteer**

"When we went into the hospital and were standing by the front desk a very young child and his mom came over and the mom asked if her son could pet Tama. Of course, I said yes.

Tama was lying down when the child came over. The mom mentioned that he was afraid of all dogs especially large dogs; Tama is 80 lbs. The child came over and touched Tama on his head, then he gave Tama a treat with an open palm. After a few more pets the child walked back to his mom. She had tears in her eyes and told us that this was the first time for her son to pet a dog. All of us at the information desk teared up. It was one of those special moments.



**Sandy,
Escort and Craft Volunteer**

When asked if she'd participate in a "Courier" article featuring hand crafted baby item donations to the FBC, she replied, "Anything, to promote the wonderful hospital we are so fortunate to have."

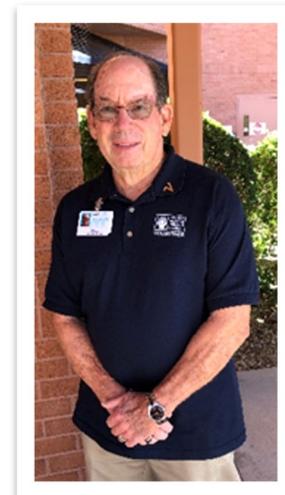


Information Desk / Escort Volunteers have been complimented in several letters from patients who referred to their good service stating, "From entering the facility and seeing the friendly and helpful volunteers to" And another letter that included, "The volunteer greeters also set the tone with their warm and helpful directions into the facility."



**About Paul,
PMI Volunteer**

Compliment shared from a patient: "Upon arrival I was greeted and offered hot chocolate by Paul. How wonderful considering this visit would not be considered a fun field trip. This man is an asset to PMI and I couldn't help but watch his customer (patient) service skills, quite amazing."



Stories / Comments

Con't



From Luana, a musician volunteer Luana shared that after she finished playing on patient floors, she went to the cafeteria for lunch and a staff member commented that she helped calm him down while he was working and he wanted to buy her lunch to show his appreciation (she informed him that volunteers receive free lunches, but his intention was quite gracious and thoughtful).



Bumper Cars Anyone?

Not seriously of course The courtesy carts on the West Campus have a new home in the parking garage and they are pictured here getting ready to park in their new designated spots. This will provide easier access for the drivers plus the Engineering staff are thrilled to gain a garage for their equipment.

Volunteer Uniforms

Next Quarter's *Exceptions* to our Uniform Policy

Halloween Week October 25 – 31

Wear orange or fall colors
and feel free to dress up on October 30th



December (all month)

Wear holiday attire or red and/or green apparel



Volunteer Days Off for the Holidays

Thanksgiving & the day after	November 26
	November 27
Christmas	December 25
New Year's Day	January 1

Christmas Eve - if you would like that day off, please inform staff.

"The amazing thing about love and attention and encouragement and grace and success and joy is that these things are infinite. We get a new supply every single morning so we can give it away all day."

- Glennon Doyle Melton



AWARDS LIST

Volunteers Awarded During
July, August, September

100 Hour Pin

Kimberly Fenter
Hannah Madsen
Mary Pyle
Cathie Robertson
Kathy Stemm

200 Hour Pin

Per Bjune
GylInna Gower
Darryl Humphry
Mary Kerper
Paul Kerper
Ann Mather

350 Hour Bar

Dan Brodek
Judy Feters
Oralia Kaufman
Mary Kerper
Shelby Langsdale
Diane Terry

500 Hour Bar

Marshall Case
Mark Dawson
Debra Granger
Jan Seewald
Michael Willahan

850 Hour Bar

Ted Lee
Robert Williams

1000 Hour Bar

Charlotte Frola
Jackie Gallant
Dorothy Skura

2000 Hour Bar

Dee Tomlinson

2500 Hour Bar

Jim Townsend
Beverly Williams

3500 Hour Bar

Norma Bauer

4000 Hour Bar

Martin Banks
Carol Jackson

5000 Hour Bar

Jan VanDaalen

5 Year Pin

Cindy Badura
Monica Bolt
Peggy Dority
Bob Dressler
Mary Edgerton
Lana Fielding
Jackie Gallant
Barbara Hein
Don Hesson
Donna Logan
Pat Lundblad
Karen Solomon-Healey

10 Year Pin

Bob Hayes
Jo Kading
Joyce Whitman

15 Year Pin

Norm Delucchi
Seymour Dicker
Doris Hayes

20 Year Pin

Kimball Arnold

25 Year Pin

Mary Lou James

***Congratulations and
Thank You!***

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