

## **Frigid Cold winters, Blazing Hot Summers, Wet Monsoon Storms and Yet our Courtesy Cart Drivers Endure!**

YRMC’s Volunteer Courtesy Cart program has been around for over 25 years, and is a very important part of YRMC’s customer service. Between the two campuses, we have five carts with a team of dedicated cart drivers. On many occasions the Courtesy Cart drivers are the first faces many see when arriving or leaving YRMC.

Records of YRMC courtesy carts go back as far as 1993. The photos show the arrival of the hospital’s first cart in the spring of 1993. Normally carts come fully assembled, however not this cart. It took YRMC Engineering staff countless hours to build the cart. After final assembly, Engineering had a few glitches that prevented the cart from running. Eventually these glitches were fixed and the cart was operational and ready for a steady stream of passengers. The invoice titled it as a “personnel carrier” which sounded a bit like a military vehicle rather than a golf cart!

The next time you see one of YRMC’s courtesy cart drivers, give them a big “thank you” for volunteering in some of the worst weather conditions. Bad weather doesn’t stop them, and their smiles prove it.

**First Cart  
Pictures**



**Newest  
Cart in  
our  
Fleet**





You are often the 1st point of contact for our patients and visitors - thank you for all you do to create a positive 1st impression. Your smile and willingness to assist go a *long* way.



**The Holidays are Coming and We Need Help!**  
 We have great merchandise ...  
 We have fabulous customers ...  
 We have wonderful Gift Shop volunteers ...  
 But ... not enough volunteers to stay open evenings and weekends!  
 Just like most businesses, the YRMC Gift Shops are extra busy during the holiday season and would like to be open more hours to accommodate our customers. If you, or someone you know might be willing to help us out temporarily (or longer of course works for us too), please see the Volunteer Services staff for more information. We'll do our best to work with your schedule. Your time would help generate revenue which funds YRMC programs and services.

**Donations of Yarn and Fabric Needed**

As you may know, we have groups and individuals who do stitchery projects for babies born in the Family Birthing Center, children who are patients in the Emergency Department and the PEDS unit, and post-surgery patients. It was interesting for us to learn that *just one group* reported that they donated *625 items* to YRMC last year. You can imagine how many items we receive from other volunteers too!

We are so appreciative of all of their efforts and would like to remind you that they welcome donations of yarn and fabric for their projects. Please drop off your donations in the Volunteer Services office on either campus and we'll make sure to pass those along.

**Thank you!**

**From Decorating White House Christmas Trees to the Gift Shop Window Displays**

We recently heard a story about one of our volunteers, Bonnie Everett, that is just too interesting to keep to ourselves. By watching HGTV, Bonnie learned that White House personnel utilize approximately 120 volunteers from around the nation to decorate for the holidays. Bonnie applied last fall and was the only volunteer selected from Arizona. The volunteers chosen pay for their own transportation and lodging and are under the direction of a professional decorating company whose staff also donate their time. She said that she had to arrive the night before Thanksgiving which meant that she experienced her first Thanksgiving meal in a restaurant. She said that the entire experience was well worth it and shared, “My four days working in the White House were filled with proud and pinch-me moments.”

Bonnie is obviously a talented decorator to be chosen for this opportunity and we are grateful that she is sharing those talents with us by decorating our Gift Shop window displays.





**Tinker - Our 4-legged  
Volunteer Making  
an Impact!**

PAWS handler, Gene Croisant brings in Tinker to visit in our Infusion Center. They offer a good dose of *pet therapy medicine* for our patients. Pictured with them are staff who also benefit from their visit.



**Our Teen Bedside Harpists  
Delight our Patients,  
Visitors and Staff while  
Sharing their Talents**

Ella Compton, pictured left, plays in the Peds Unit on East Campus. Kaylee Carter, pictured right, plays on the patient floors on West Campus.



**Volunteer Assistance  
at Special Events is  
Greatly Appreciated**



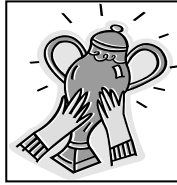
Pictured above are Mary Mordino & Sylvia Simmons who assisted with the Nursing Education Skills Day.

Pictured below is Pat Owings who assisted with the Fall Prevention Awareness event.



***How nice to hear ...***

After giving one of our volunteers her 15 year service pin, she replied, "In all these years volunteering, I've never met a volunteer I didn't like."



## AWARDS LIST

Volunteers Awarded During  
July, August, September 2017

### 100 Hour Pin

Michael Andreas  
Bonnie Arnold  
Diana Ashby  
Billy Aten  
Mary Bell  
Margaret Conway  
Saigayatri Darira  
Nancy Doherty  
Cathy Farrell  
Brona Freeman  
Bill Fulkerson  
Fran Hattendorf  
Pat Johnson  
Max Kincade  
Susan Lucas  
Tom Luke  
Caroline Kuhn  
Tammy Leara  
Margaret Martin  
Joyce Pinckney  
Tanya Sanchez  
Susan Sherman  
Sylvia Simmons  
Rick Smith  
Mary Stalker  
Judy Stapleton  
Sharon Stuczynski  
Diane Terry  
Alejandro Torres  
Maria Torres  
Aysan Tyrrell  
Ruth Wilson

### 200 Hour Pin

Rita Ammons  
Karen Beardsley  
Gene Croisant  
Jean Franklin  
Lori Gaucher  
Gus Gustafson

Chris Malone  
Giovanni Marca  
Anne Marie Mitchell  
Maria Sancho  
Janet Santiago  
C'Ann Simpson  
Audre Soifer  
Jim Swinney  
Charlotte Weasea

### 350 Hour Bar

Audra Bloomfield  
Dean Chitwood  
Robert Coyne  
Sandy Coyne  
Nancy Dixon  
Dennis Ferrara  
Jackie Gallant  
Chloe Grace  
Judith Greenwald  
Jeff Haub  
Vivian Jackson  
Bea Jensen  
Bill King  
Alan Larson  
Sami Logan  
Karen Solomon-Healey  
Jack Stanton  
Cindy Walker

### 500 Hour Bar

Martha Case  
Marsha Chauncey  
Leigh Downing  
Charlotte Frola  
Stella Haggis  
Steve Joannes  
Bill Johnson  
Beverly Kirkpatrick  
Peter Lamb  
Michael LeBlanc  
Ted Lee

Hugo Malanga  
Jim Matakovich  
Harold Rosenwasser  
Susan Szabo  
Nancy Wilson

### 850 Hour Bar

AnnaMarie Ansbach  
Helen Catlin  
Bob Darnell  
Barbara Jezior  
Fran Mammenga  
Caroline Mendez  
Dave Rallo  
Marie Traynor

### 1000 Hour Bar

Jeanne Currie-Tomlinson  
Jeannie Fero  
Eric Gulsrud  
Deacon Tony Humphrey  
Ed Imbierowicz  
Nancy Koosmann  
Richard McBride  
Kathy Pessin  
Gary Roberts  
Janet Shields  
Dolores Tomlinson

### 1500 Hour Bar

Olga Lesso  
Rob Petrocci

### 2000 Hour Bar

Nancy Brown  
JoAnn Burkholder  
Colleen Burt  
Ginny Mazade  
John Peters  
Dwight Reed  
Penny Reed

### 2500 Hour Bar

Pam Hodge  
Phyllis Sylvester  
Susan Taylor

### 3000 Hour Bar

Carol Bielick  
Mary Dunn

### 3500 Hour Bar

Ramona Maxwell

### 6500 Hour Bar

Jane Jackson

### 5 Year Pin

Dean Chitwood  
Karyl Colozze  
Eric Gulsrud  
Barbara Heeringa  
Steve Kukol  
Al Melendez  
Judy Ritti  
Myra Salenger  
Judy Sulu  
Judy Tuggle

### 10 Year Pin

Norma Edwards  
Joe Hubbs

### 15 Year Pin

Earl Donnels  
Barbara Ockenfels  
Sonja Ruta

### 20 Year Pin

Natalie McCann

## Congratulations and Thank You!

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