

The Pulse

 **Dignity Health**
Yavapai Regional Medical Center

Volunteer Services Newsletter

July 2022



Rodeo Days
*Rodeo Days may be gone,
but the memories live on...
Thanks for playing along!*



Luana Mangold Receives Good Samaritan Society's National Volunteer of the Year Award



Luana, a longtime Hospice volunteer, was honored for her service at Good Samaritan's annual meeting which took place in Sioux Falls, South Dakota in June. She was delighted that her son, Robert, could accompany her on this trip. She found it comical that throughout the ceremony, she was often referred to as...

"The 87-Year Old Woman."

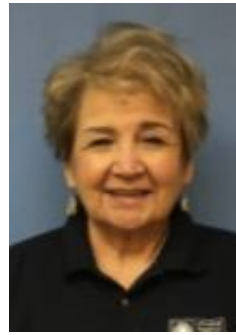
In the late 1970's, Elisabeth Kubler Ross brought Hospice training to the United States and in 1981 Luana was fortunate to train with her while living in Philadelphia. After moving to Prescott, Luana added the harp to her service and gained another affectionate title as "The Harp Lady."

An article on this award was previously featured in "The Courier" and additional publications, "Quad City News" and "Prescott Living" will also feature her story expected in August.

We have been fortunate to experience her beautiful music and her gentle spirit with her many years of service as a former employee and a volunteer.

***Congratulations Luana
on this Well-Deserved Award!***

Kudos



Making my late afternoon rounds at the Information Desk, I happened to observe Janet Shields finalizing her assistance with a visitor. The visitor went to leave through the double doors, when she stopped and turned around to come back to the desk. She came back inside to let Janet know, that she appreciated her going above and beyond to help her. The visitor went on to say that she was a former business owner and as a business owner they strived to "not let someone leave without giving them a solution and that is what you did for me today, so thank you".

Way to go Janet!



I caught these two having a little "piano" chat. Maria commented on how nice Janet is and Janet said the same about Maria. Janet is out and about these days, so be on the lookout. (L) Janet Renfroe – volunteer services newest staff member (R) Maria Sancho – musician who graces us with her music Mon, Wed & Fri.

BRANDING

Branding and signage changes are currently happening at the West Campus.

Here is a sample of what you might see and what to expect.

East Campus, they will be coming your way soon!





Anthony Torres, MD, is serving as the new president and chief executive officer of **Yavapai Regional Medical Center (YRMC)**. Dr. Torres has nearly 40 years of healthcare experience, and his leadership skills, medical expertise, and dedication to the community are an excellent fit for leading YRMC into the future. Dr. Torres has been a member of the Yavapai Regional team for 13 years and has served as the hospital's chief medical officer since 2016.

Dr. Torres is an internal medicine physician by training, having completed his medical degree at the Universidad Autonoma de Guadalajara in Guadalajara, Mexico, followed by an internship and residency training at St. Vincent Hospital and Medical Center in New York. Dr. Torres completed his fellowship training at the Hunter S.P.O.R.T.S. Medicine Center at Fairview Heights, Illinois. He currently serves on the Board of Directors for Northland Cares in Prescott.

Dr. Torres assumed his new leadership duties on Monday, July 11. John Amos, who announced his retirement in March, will continue to provide advisory and transition support through Friday, September 30.

Volunteer Uniforms

Next Quarter's *Exceptions* to the Uniform Policy

*... giving you a break from your
"volunteer blues"*

Labor Day week

August 29th—September 4

Wear red, white and blue

Volunteers enjoying 'dress-up-day'



What a Small World



Bruce and Carol volunteered on a shift together and discovered they both worked for Sandia National Laboratories in Albuquerque, NM at the same time. They may have run into one another as Bruce was in Security and Carol was in Administration. Security was very stringent with checking badges on the way in, so it is possible they saw each other.

Per Carol, what is even more bizarre, is that Bruce worked Security up in Los Alamos National Laboratories, when the big fire broke out in 2000, and Carol's son, was working up there as a firefighter. Small world, huh!





Our seasonal volunteers are back in town, helping all around and we LOVE having you back in town!

You all are a tremendous help!

Thank you for your loyalty and willingness to come back each summer.



AWARDS LIST

Volunteers Awarded During

April, May, June 2022

<p><u>100 Hour Pin</u> Linda Jacobson Eleanor Salinas James Sivero</p> <p><u>200 Hour Pin</u> Bronwyn Bruce Diane Giguere Larry Gordon Richard Gregory Lorraine Owensby</p> <p><u>350 Hour Bar</u> Mary Anne Gorham Sharlia Marie Hartness Deborah Savoini Robyn Tilton Jaqueline Turner</p> <p><u>500 Hour Bar</u> Dan Brodek Eben Fetters Anna Footracer Laura Molinaro</p>	<p><u>850 Hour Bar</u> Shirley Ann Atencio Don D'Angina Judith Hall Paul Kerper Dan McGrew Janet Seewald Kathy Stemm</p> <p><u>1000 Hour Bar</u> Teresa Charette Tammy Kempton Margaret Littrell Debbie Putnam Dick Sheldon Audre Soifer</p> <p><u>1500 Hour Bar</u> Michael LeBlanc James Stoner</p> <p><u>2000 Hour Bar</u> Shirley Reeves</p> <p><u>3000 Hour Bar</u> Chuck Matthews Janet Shields</p>	<p><u>4500 Hour Bar</u> Martin Banks Doris Hayes</p> <p><u>5 Year Pin</u> Shirley Ann Atencio Wayne Freeman</p> <p><u>10 Year Pin</u> Sally Craner Jeanne Currie-Thomilson Jim VanSteelandt Bob Wade</p> <p><u>15 Year Pin</u> Susan Cholewa Nancy Koosmann John Perry Sara Williman</p> <p><u>20 Year Pin</u> Marna Becker</p> <p>Congratulations and Thank You!</p>
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