



# The Pulse



YAVAPAI  
REGIONAL  
MEDICAL  
CENTER

Volunteer Services Newsletter

April 2020

## Volunteer Award Winners!

We always announce our volunteer awards at our annual volunteer recognition event each year. Since we could not hold this event, we found another creative way to inform our award winners of their selection. We borrowed the method used by the Publisher's Clearing House and went to their homes to surprise them with their awards!

*(Please know that we followed all COVID-19 guidelines with social distancing and accomplished this before the "stay at home" order was issued)*

**Since we couldn't give our speeches (which we promise to do when we can all gather again), the following is a brief summary of each award winner:**

**Sandy Hanratty  
East Campus  
Volunteer of the Year**



**Sandy** has been an Escort since June of 2014. She is the first to jump up when she sees someone coming who looks like they may need a wheelchair before they even enter the hospital. She always has a smile no matter what is going on around her.

Her nominations included the following phrases:

- Sandy has a wonderful attitude and is very professional
- She is very friendly and always ready to help the patients/visitors and her fellow volunteers
- She is the kindest, happiest person – it is a pleasure to work with her

**Phyllis Sylvester  
West Campus  
Volunteer of the Year**



**Phyllis** delivers the mail and previously volunteered in the Emergency Department. She started volunteering over 18 years ago. Phyllis is the chair and is a very "hands on" leader. Her nominations included the following phrases:

- She has a great demeanor, is approachable and very fun, all of her partners have enjoyed working with her
- Every which way you turn; Phyllis is greeting someone and offering to help them
- There must be a million other things that I could say and I know others would agree

**Diana Ashby  
Sandy Zinn Martin  
Award Winner**



**Diana** has been an Escort since January of 2017. In the spirit of how the Sandy Zinn Martin award began, she exemplifies service to not only YRMC, but to her fellow volunteers as well.

Some of the reasons that Diana was awarded this honor include:

- She makes sure her fellow volunteers have rides to appointments
- She will purchase cards and pass it around for other volunteers to sign when one of them is ill
- She not only passes a card around for other volunteers to sign, but she will make goodies for all of them to share on their birthdays

**Congratulations Sandy, Phyllis & Diana!**

## Volunteer Spotlight



Don (right) is pictured with YRMC's Security Officer, Bob Molina (left)

### PAWS Volunteer, Don Packard "Heroes Among Us" Award Winner

Don received this award from Bethany's Gait Ranch for his work with service dogs in the community. Don is active at YRMC with 2 of his dogs, Sailor and Jake plus he volunteers at the V.A. Medical Center as well.

**What a wonderful honor  
for a wonderful volunteer!**

### National Volunteer Recognition Week April 19 - 25



How different it is at YRMC currently with very little volunteer presence on our campuses ...

We still want to acknowledge a snapshot of your 2019 contributions

Over 700 volunteers gave 104,700 hours

*A few other noteworthy numbers...*

Dorothy Kalabus is the volunteer who has served the most years – 39 years

Marlene Martin Beasley is the volunteer with the most hours – 17,094 hours

54 volunteers have volunteered at YRMC for over 15 years

Volunteers were involved in over 60 YRMC areas

There are 19 4-legged furry volunteers in our PAWS Program

***Even if most of you are not on campus right now, please know that we are virtually celebrating and honoring you and all of your amazing efforts and contributions to YRMC!***

### What a Great Surprise!

Volunteers, Mark and Mary were buying groceries for their neighbor, who is also a volunteer, and they shared that while they were in line, out of the blue a man came up to them and asked, "Can I buy your groceries?" Mark's first thought was that he wanted to take their basket of food from them, but he actually was offering to pay for their groceries. The man was part of the Findlay Surprise Squad. These members go around town to help the community in various ways approximately once a month.

Mark added, "It just made our day."

How nice for volunteers who are so generous with their time to experience this unexpected and delightful surprise.



## Saying Goodbye to Susan Peltier, Gift Shop Coordinator

Susan has chosen to retire and we are sad to say goodbye to her, although she does promise to return as a volunteer. We look forward to seeing her in a volunteer shirt and getting her started in a new way.



She has been a great asset to the Gift Shops with her flair for merchandising and buying. Susan was our costume designer for the past several luncheons and we appreciated her creative approach to our apparel. We enjoyed Susan's great sense of humor – what a fun energy she brought to our department and the Gift Shops.

In her retirement she will be focusing on new artistic endeavors and some travel.

We'll Miss You Susan and  
wish you the very best!

## Welcome to Returning Gift Shop Coordinator, Tessa Gillette

We are delighted to welcome back Tessa to her role in the Gift Shops. Tessa was in this position 3 years ago and shared that she's very happy to return and "so excited to be working with everyone again and can't wait for the volunteers to return."



Tessa brings significant retail experience with her once again. Her most recent job was with the Heritage Park Zoo and also worked for New Frontiers / Whole Foods.

Please help us extend a warm welcome back to Tessa – we look forward to working with you again!

## Volunteer Uniforms

***Because we are being optimistic and TRULY hope you are back by these dates .... the following are the next quarter's exceptions to our Uniform Policy***

Take a break from your usual volunteer uniform and enjoy dressing up for these holidays -

**Memorial Day May 18 - 24**

*Wear red, white and blue*



**Rodeo Days June 29 – July 5**

*Wear your western attire*



**We received this photo from a volunteer which was such a lovely gesture ... the words from Scrabble tiles is the same wish for each one of you as well!!!**



## AWARDS LIST

Volunteers Awarded During  
January, February, March  
2020

### 100 Hour Pin

Bruce Behrends  
Per Bjune  
Sheila Brabec  
Carl Brehmer  
Dan Brodek  
D'Ambra Condos  
Maria Fields  
Anna Footracer  
Joanne Hyder  
Christine Lind  
Ann Marie Salvatore  
Ken Schiltz  
Dick Sheldon  
Veronica Mobley  
Azelia Postgate

### 200 Hour Pin

Tim Baker  
Sandy Bechtold  
Lyla Bruce  
Cynthia Christiansen  
Earl Daughtry  
Heather Densmore  
Kristen Dicker  
Shari Hill  
Mark Hopkin  
Brigitte Loden  
Lynette McCormick  
Becky Paul  
Sharon Ritchie  
Karen Schlegel  
Rod Scott  
Gail Walters

### 350 Hour Bar

Joe Baker  
Julie Blassl  
Marshall Case  
Don D'Angina  
Gary Duemling  
Rhonda Kremer  
Cyndee Lieberman  
Bonnie Marshall  
Bob Meadowcroft  
Phil Ritter  
Amy Russell  
Rusty Thompson  
Kate Cartwright  
Elly Crouch  
Georganne Grotey  
Debbie Weidner

### 500 Hour Bar

Steve Baker  
Barbara Bartels  
Denise Caywood  
Betty Cholewinski  
Sonia Clarke  
Margaret Conway  
Lisa Dontes  
Bob Hall  
Judy Hall  
Jan Minnig  
Melissa Monahan Joyce  
Debbie Putman  
Michael Resnick  
Joe Rubio  
Susan Sherman  
Sharon Stuczynski  
Joan Woods

### 850 Hour Bar

Diana Ashby  
Nancy Dixon  
Lana Fielding  
Jackie Gallant  
Bea Jensen  
Pat Lundblad  
Debbie Morreim  
Mick Sand

### 1000 Hour Bar

Stella Haggis  
Barbara Hein  
Ron Phillips  
Jarie Roe  
Del Rosenwasser  
Carol Shepherd  
Pat Ullmann  
William Warren

### 1500 Hour Bar

Deacon Tony Humphrey  
Marie Traynor  
Claudia Starr

### 2000 Hour Bar

Kathy Avery  
Olga Lesso  
Lynda Matakovich

### 2500 Hour Bar

Kathy Henke  
Penny Hill  
Ginny Mazade  
Sandra Sawyer  
Dan Burt

### 3000 Hour Bar

Larry Christensen

### 3500 Hour Bar

Susan Cholewa  
Rob Petrocci  
Kris Trainor

### 5000 Hour Bar Georgie Halliburton

### 5 Year Pin

Tom Bettcher  
Linda Bush  
Gloria Edens  
Stella Haggis  
Bea Jensen  
Hugo Malanga  
Jim Matakovich  
Lynda Matakovich  
Richard McBride  
Connie Palmrose  
Mary Rae Seaman  
Dana Todsén  
Marie Traynor  
Gail Walters  
Joanne Ames  
Michael LeBlanc  
Dan McGrew

### 10 Year Pin

Sonya Amend  
JoAnn Burkholder  
Anna Jensen  
John Maldonado  
Ann Yurkiewicz

### 15 Year Pin

Judy Besser  
Buz Williams

### 20 Year Pin

Luana Mangold

**Congratulations and  
Thank You !**

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