



YRMC CareConnect is provided for your convenience. If you are not comfortable using the Internet to access your medical information online, you can obtain copies of your medical information by contacting YRMC's Health Information Management Department.

Health Information Management
YRMC East, Prescott Valley
(928) 442-8657

Health Information Management
YRMC West, Prescott
(928) 771-5657

(928) 445-2700
DignityHealth.org/YRMC



Online Patient Portal

YRMC CareConnect. Your online medical record.



Welcome to Your Healthcare Home on the Web

Connecting with your healthcare team is easy with Dignity Health, Yavapai Regional Medical Center's (YRMC's) secure online patient portal – YRMC CareConnect. Available to you anywhere you have an Internet connection, YRMC CareConnect is a sophisticated health information management program that gives you instant access to important information from your YRMC medical record. Conveniently review your test results, request an appointment with your Dignity Health, Yavapai Regional Medical Group (YRMG) provider and communicate with your YRMG care team – all safely and securely through your desktop or laptop computer, tablet or smart phone.



With YRMC CareConnect, you can review:

- Your health profile
- Laboratory testing results
- Radiology studies
- Medication summaries
- Visit summaries
- Procedure summaries
- Discharge summaries
- Health education resources

With YRMC CareConnect, you can also:

- View upcoming appointments at YRMC
- Request an appointment with your Dignity Health, Yavapai Medical Group provider
- Communicate securely with your Dignity Health, Yavapai Medical Group provider
- Pre-register for your appointment

YRMC CareConnect is Safe and Secure



YRMC CareConnect is powered by Cerner Health. Cerner Health has been developing electronic medical record systems and secure technology applications for healthcare organizations since 1979.

YRMC CareConnect is compliant with the Health Insurance Portability and Accountability Act (HIPAA), maintains the highest level of confidentiality and provides you with the ability to securely view, store and share your medical records.

Subscribe Today ... it's Free

Dignity Health, Yavapai Regional Medical Center (YRMC) is pleased to provide you with access to YRMC CareConnect at no cost. We encourage you to create an account if you have received care at one or more of the following YRMC locations:

- Dignity Health, Yavapai Regional Medical Center, East Campus, Prescott Valley
- Dignity Health, Yavapai Regional Medical Center, West Campus, Prescott
- Dignity Health, Yavapai Regional Medical Group (YRMG) Clinics
- Prescott Medical Imaging
- Prescott Valley Medical Imaging

Subscribe Today ... it's Simple

When you register for your YRMC CareConnect account, you will be asked three simple questions:

1. What is your e-mail address?
2. What security question would you like to use?
3. What is the answer to your security question?

Based on your feedback, an invitation will be sent to your e-mail address. The invitation will include a link to a secure log-in page with additional instructions to help you complete the registration process. We encourage you to open the e-mail invitation and complete the enrollment process as soon as you receive the invitation.

Subscribe Today ... it's Convenient

It's convenient to register for your YRMC CareConnect account.

- If you know what your YRMC medical record number is, you can enroll online at ymccareconnect.org. Just click "Subscribe to YRMC CareConnect" to get started.
- You may request an account when checking in for an appointment at YRMC or with your YRMG provider.
- You may request an account when checking in for an appointment with Prescott Medical Imaging.
- You may request an account when checking in for an appointment with Prescott Valley Medical Imaging.
- You can also call or visit YRMC's Health Information Management Department to register for an account. YRMC's Health Information Management Department has locations in Prescott and Prescott Valley to serve you.

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Parents and legal guardians can also create YRMC CareConnect accounts for children up to 12 years of age.

If You Need Technical Assistance

If at any time you require technical assistance for YRMC CareConnect, please call (877) 621-8014. Please note that some older Internet browsers may not function properly with YRMC CareConnect. If you experience compatibility issues, you may need to upgrade your browser.

If You Forget Your Password

Resetting your password is simple. Just visit the log-in page for YRMC CareConnect and select the link "Forgot Your Password." Then follow the instructions to reset your password. If you continue to have trouble logging on to the site, call (877) 621-8014 for assistance.



How to Access YRMC CareConnect

- Access your YRMC CareConnect account via YRMCCareConnect.org, DignityHealth.org/YRMC, PonderosaPediatrics.com or HometownRadiology.org
- Download the HealthLife patient portal app from the App Store or Google Play. HealthLife is compatible with YRMC CareConnect.
- New apps are being added regularly. For a current list of apps compatible with YRMC CareConnect, visit YRMCCareConnect.org.

Hello humankindness®