

COMMONSPIRIT HEALTH GOVERNANCE POLICY ADDENDUM

ADDENDUM Finance G-003A-A

EFFECTIVE DATE: 7/1/2021

SUBJECT: Hospital Facility Financial Assistance Contact Information

Yavapai Regional Medical Center

Pursuant to CommonSpirit Governance Policy Finance G-003, *Financial Assistance*, the contact information of Yavapai Regional Medical Center is as follows:

- Copies of the Financial Assistance Policy, Financial Assistance Application, Billing and Collections Policy, and Plain Language Summary are available on the Hospital Facility's website at: <http://www.yrhc.org/patient-financial-services/services>
- A copy of the Provider Listing is available at: <http://www.yrhc.org/patient-financial-services/services>
- Patients may obtain additional information regarding the Hospital Facility's AGB percentage and how the AGB percentages were calculated from a financial counselor at: (928) 771-5151
- All patients/Guarantors that are interested in obtaining financial assistance or have questions about financial assistance, the application process, billing and payment plan options, actions in the events of non-payment, and other applicable programs that may be available with respect to their accounts may:
 1. Contact the Hospital Facility in person at: Main Hospital Lobby
 2. Call the financial counselor of the Hospital Facility at: (928)771-5151
 3. Visit the Hospital Facility's website at: <http://www.yrhc.org/patient-financial-services/services>
 4. Mail requests to: P.O Box 10070 Prescott, AZ 86304
- Patients/Guarantors denied Financial Assistance may also appeal their eligibility determination. Disputes and appeals may be filed by contacting (928)771-5151 or the Financial Assistance Center at: West Campus 1003 Willow Creek Road Prescott, AZ 86301, East Campus, 7700 E Florentine Road Prescott Valley, AZ 86314

ASSOCIATED DOCUMENTS:

CommonSpirit Governance Policy Finance G-003, *Financial Assistance*
CommonSpirit Governance Policy Finance G-004, *Billing and Collections*